



FOR IMMEDIATE RELEASE

FOSTER REMODELING SOLUTIONS OF LORTON, VA RECEIVES 2018 NARI METRO DC SERVICE EXCELLENCE AWARD

Bethesda, MD, Feb. 24- Foster Remodeling Solutions is recognized as a top customer service leader within the remodeling industry by GuildQuality and NARI Metro DC.

Since 2017, [GuildQuality](#), an Atlanta-based third-party customer satisfaction software surveying company, has proudly partnered with NARI Metro DC to power the first NARI Metro DC Service Excellence Award which recognizes remodeling professionals demonstrating the highest level of commitment to service excellence in Metro DC.

Out of 21 eligible applicants*, Foster Remodeling Solutions is one of two remodeling businesses recognized by GuildQuality and NARI Metro DC for consistently delivering exceptional customer experiences.

In determining which businesses receive the 2018 NARI Metro DC Service Excellence Award, GuildQuality and NARI Metro DC review thousands of survey responses submitted by customers of NARI Metro DC Service Excellence Award candidates, and consider two primary metrics: the percentage of customers stating they would recommend the business to friend and the percentage of customers who responded.

Foster Remodeling Solutions achieved a 100% recommendation rate from their customers who GuildQuality surveyed via telephone, email, or direct mail. On average, remodeling professionals in Metro DC receive a 94% recommendation rate.

[QUOTE]

For more information about the NARI Metro DC Service Excellence Award, please visit: guildquality.com/partner-awards

**To be eligible to apply for the NARI Metro DC Service Excellence Award, applicants must submit the greater of their last 12 months of projects, or their most recent 30 projects.*

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About Foster Remodeling Solutions

[Provide Company and Contact Information here]

About GuildQuality

Over 2,300 residential construction professionals rely on GuildQuality's customer satisfaction surveying software to help them deliver exceptional customer service and get the recognition they deserve for their commitment to quality. Join GuildQuality's community of quality today and see your company through your customers' eyes.

GuildQuality also works with dozens of organizations and associations around the U.S. to provide [customer service excellence award programs](#) like this one. If you're interested in partnering with us for an award for your organization, contact marketing@guildquality.com.

About NARI Metro DC

NARI Metro DC is the local chapter of the National Association of the Remodeling Industry (NARI). Some of the very best remodelers from Northern Virginia, Washington DC and parts of Maryland belong to NARI Metro DC. We serve as the local voice of the remodeling industry and we proudly serve as an ally to the homeowner. Contact us today to be a part of this very active group, visit narimetrodc.org.