



# Viatera®

## VIATERA® CARE & MAINTENANCE

We're glad you have chosen the Viatera® countertop from LG Hausys to enhance your living space. At LG Hausys, we know life happens on the countertop. But you can protect your investment with minimal care using these simple precautions:

### Regular Cleaning

Viatera is resistant to most stains including wine, lemon juice, tea, coffee, and fruits and vegetables. Normal cleaning requires only a damp cloth and a mild household detergent. For best results, clean spills as soon as possible.

Under ordinary use, dark colors will show dirt, dust, light scuffing, fingerprints and watermarks more readily than lighter-colored surfaces.

### Stains and Spills

While Viatera is stain resistant, some stains are more difficult to remove than others. Mild non-abrasive cleansers (Soft Scrub and household baking soda) help to restore the original appearance.

- For dried spills, a non-abrasive scrub pad can be used.
- For substances such as paint, gum, or food, carefully use a razor blade to scrape away the residue prior to cleaning.
- The scraping may leave a grey metal mark on the surface which can be easily cleaned using a cleanser and non-abrasive pad.
- For stubborn spots or stains, apply a pad of soaked paper towels and approved cleanser to the area and allow it to sit for a few minutes then proceed with necessary cleaning methods and buffing. Rinse thoroughly and dry with a damp cloth to remove all residues.

### VIATERA is not indestructible

Viatera is one of the toughest countertop surfaces available, but a few things can damage it. Avoid contact with harsh chemicals or solvents, especially those containing trichlorethane or methylene chloride, (found in furniture strippers and oven cleaners), as well as products containing bleach. These substances can cause permanent discoloration and surface damage. In the event any of these agents come in contact with the surface, wipe immediately, rinse with water, and then clean with vinegar-based cleaner. If stain persists, contact the supplier or installer of your Viatera surface.

Do not use abrasive and/or alkaline cleaning products or materials (such as Ajax, Comet 3M Scotch Brite pads), as they can permanently dull the surface. When trying a new cleaning product always try the cleaner first on an inconspicuous area.

Excessive / prolonged heat can damage your Viatera surface — always use a trivet between the countertop and any hot cookware or heat source (electric frying pans, etc.). While Viatera is scratch-resistant, materials harder than quartz can scratch it. For example, the bottom of some ceramic dishes may be abrasive enough to inflict minor damage to the surface. Also, be aware that Viatera can be chipped or cracked if it is heavily impacted.